



## Terms and conditions for directly booked hotelrooms

### Arrival and Departure

As far as no other agreement exists:

Check-In: 5.00 pm until 9.00 pm

Check-Out: 7.00 am until 10.00 am

### Accepted payment methods

**On-site payment mandatory** upon check-out.

#### Preferred payment methods:

Cash (as well Euro, Dollar, Pound), Maestro, V-Pay, Postcard and TWINT

#### Other payment methods:

Visa, Mastercard, American Express, Diners Club, Union Pay (CUP) and JCB

### Cancellation policy

#### 1 to 4 rooms:

until 6pm on the day of arrival	free of charge
after 6pm on the day of arrival	100% of the invoice amount
in case of no-show	100% of the invoice amount

#### 5 rooms or more:

up to 3 weeks before the day of arrival	40% of the invoice amount
up to 10 days before the day of arrival	70% of the invoice amount
less than 10 days before the day of arrival	100% of the invoice amount